

# **Table of content**

LOG-IN FREJA WEB-BOOKING	3
ACCOUNT	6
POSTINGS	6
CREATE BOOKING	7
TRACK 'N TRACE	14
UPDATE BOOKING	15
SHIPPING CALCULATOR	17
INVOICE	
ADDRESSES	19
PRINTS	20
PROFILE	23
CONTACT	24

# **Log-in FREJA WEB-booking**

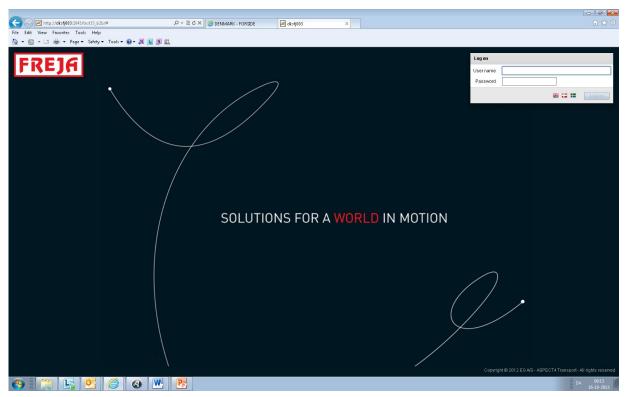
In order to log into FREJA's Webbooking-System open your internet browser. In the process line type in the following address:

### www.freja.com

Navigate to Online booking.

Then select: Log-in

Your screen will show the following:

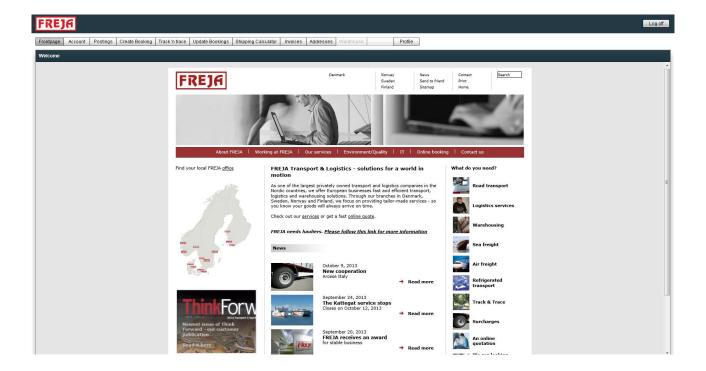


Enter the user name and password which you have received from your contact person in FREJA.

In this window you have the option of choosing between the following three languages Danish , Swedish and English . Just click on one of the three flags in the login box.

Then click Login.

# **Navigation at WEB-booking**



Above you see the start up image at FREJA Web booking.

At the front page you have the following options which will be described in details at the following pages:

**Account:** shows your address and contact information and gives you an overview of the actual status on various accounts.

**Postings:** when selecting this application it is possible for you to see relevant financial data between you as customer and FREJA. It is possible to choose between: all, open and overdue entries – all in your selection of dates.

**Create Booking:** possibility of entering own orders which will immediately be available to FREJA. As a receipt you will receive a booking number and the possibility of receiving consignment note and label in an email.

**Track** 'n trace: In this application it is possible to follow your consignment. Has it been pre-planned, has it been invoiced, has the consignment note been scanned, etc.? Furthermore, it is here possible to find and print signed consignment notes.

**Update Bookings**: In this application it is possible to find all your bookings, make corrections to your bookings (as long as is has not been planned at FREJA) and make various prints.

**Shipping Calculator:** In this application it is possible to calculate the expected freight cost according to valid quotation.

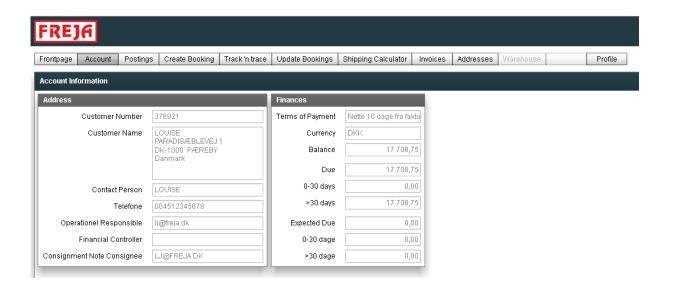
**Invoices:** List of all invoices with main information and the possibility to print copies of invoices.

**Addresses:** In this application you have access to your customer database with all relations possible to select in 'Create Booking'. Furthermore, it is possible to make new addresses, correct or delete already existing customer relations.

**Profile:** In this application it is possible for you to create a specific customer set-up of your WEB access.

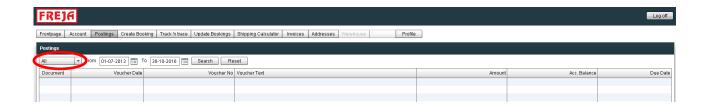
### **Account**

In this application you see basic customer information taken from FREJAs files as well as relevant financial information taken from FREJAs financial system. It is also possible to see the email addresses which have been indicated to receive: invoices/statement of accounts and consignment notes/labels.



# **Postings**

By selection: All, Open or Overdue entries it is possible for you to see which financial posts have not yet been paid or which are overdue. Select the desired type of posting and a time frame. Then select 'Search' and the data found will be shown on the screen.



# **Create Booking**

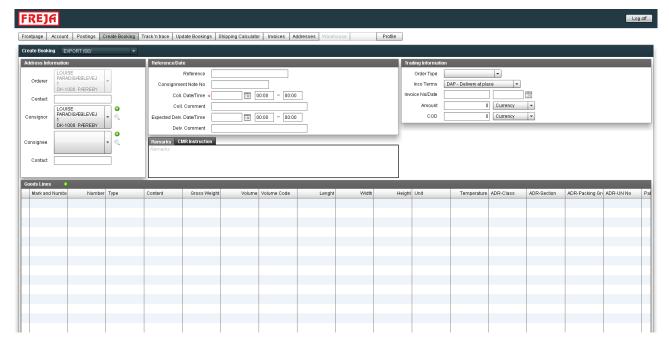
In order to create a booking select the tab 'Create Booking'.

FREJA WEB-booking staff has created templates to the destinations on which an online solution has been agreed. You find these in the drop-down menu called 'Select Template'. Select the destination to which you wish to make a booking. If you need more templates, please call you contact person in FREJA or write this email: <a href="mailto:webbooking@freja.com">webbooking@freja.com</a>.



If only one template, this will appear per default.

When template is selected you will see the following (for full screen press F11):



If you wish to change/add something to your set-up, please contact FREJA WEB-booking staff (more info at page 24).

Addresses may be created by use of the green onext to the address field or by use of the sheet 'Address' (for more information go to page 19). All information must be typed in CAPITAL letters.

Consignor / consignee MUST be filled in!

### Reference/Date:

Reference/Date	
Reference	
Consignment Note No	
Coll. Date/Time *	
Coll. Comment	
Expected Delv. Date/Time	
Delv. Comment	

**Reference number:** This blank is for your own reference. Will be included on the invoice from FREJA. If you fill in information in this blank, it is possible on this page, but also by contact to FREJA, to search for this.

**Consignment note No.:** If you have already created a consignment note, you have here the possibility of typing in the consignment note number.

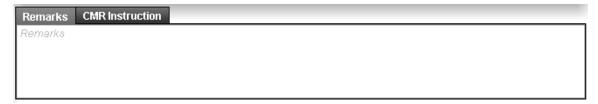
**Collection date/time:** Is used to fill in the desired date/time for collection – the date MUST be filled in.

**Collection comments:** Is used to give short information to FREJA for example "Collection gate 10". Maximum 20 characters.

**Delivery date/time:** Is used to indicate the desired time of delivery. Please note that FREJA will not accept this information as being a fixed delivery. In case of time of deliveries which deviate from your agreement (SOP) with FREJA, please contact the department.

**Delivery comments:** Is used to give short information to FREJA for example "Delivery by tail lift". Maximum 20 characters.

### **Remarks / CMR instructions:**



**Remarks:** In this blank you may give more details about the transport. This information will be visuable to FREJA when the consignment has been created. Information which is associated to an address will automatically appear here. For more information see "Addresses" page 19.

**CMR instructions:** This information will be included on the CMR (consignment note).

## Trade information / cargo insurance:

Handelsoplysninge	т	
Ordretype		
Incoterm	DDU - delivered duty unpaid 🔻	
Handelsfakturanr		
Beløb	0 Valuta ▼	
Efterkrav	0 Valuta ▼	
Vareforsikring		
Forsikringssum	0 Valuta ▼	
Selvrisiko (	▼	
Varegruppe [	▼	
☐ Det bekræftes, at der tegnes forsikring på grundlag af de indtastede data		

**Order Type:** Do not fill in.

**Inco Terms:** Pre-set by FREJA with the incoterm agreed between you and your customer. May be changed in the dropdown menu.

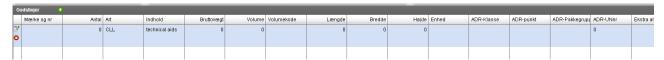
**Customer Invoice / Amount / COD:** To be used if the consignments are COD. Contact your FREJA contact person for further information.

**Insurance:** Do you want FREJA to take out an insurance policy on your consignment? If you give us information about insurance sum, own risk and type of goods, FREJA will be able to take out a policy on your transport. Contact your contact person in FREJA for further information.

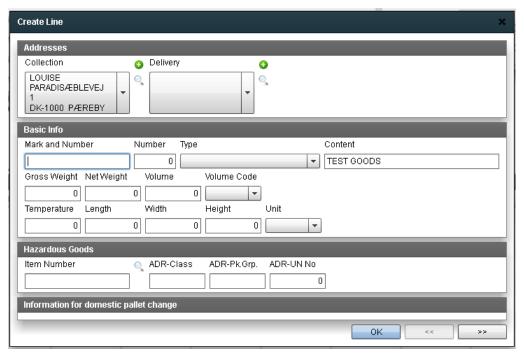
#### **Goods Lines**

In order to create goods lines double click the top line or press the creation symbol • .

If any information has been pre-entered in the goods line, such as type of article or content, press the edit-icon "pencil"  $\ref{eq}$ .



The following frame appears:



### Addresses - Collection / Delivery:

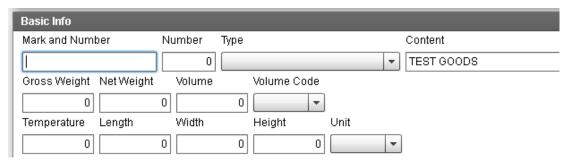


If consignor and consignee have been filled in, collection and delivery addresses will also automatically be filled in.

If address differs from consignor/consignee, find existing address in the drop down menu or create a new address by pressing • .

#### **Basis info:**

Fill in as many information as possible here.



As a minimum FREJA requires the following blanks to be filled in:

- Number of collies
- Content
- Weight
- Volumn

This information must be filled in to quarantee quality in the future flow.

<u>Mark and Number:</u> Does the cargo have a reference? (Will be shown on CMR/delivery note and invoice). Maximum 15 characters.

Number: How many colli on the consignment?

Type: Is it a pallet, a colli etc.?

**Content:** Content of the consignment.

Weight: How much does the consignment weigh?

<u>Volume/volume code:</u> The volume of the consignment? Cubic (=CBM) or loading meters (=LDM)?

<u>Temperature:</u> Does the consignment need to be transported at a special temperature? <u>Length/Width/Height/Unit:</u> Measurements of the cargo.

### **Dangerous goods:**

If the consignment contains dangerous goods, the blanks must be filled in with correct information – these will be visual to FREJA



Search in the magnifying glass \( \frac{1}{2} \) for for example UN-No. and all blanks will be filled in automatically.

# OK to goods lines / Possibility of more goods lines:



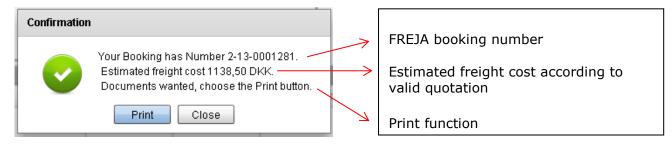
If you have more goods lines at the consignment click >>, and you will automatically have one more line. Return to previous goods line press <<.

When all information has been filled in, click 'OK' and you are now ready to create the booking.

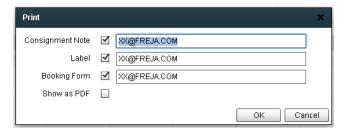
### Create Booking (lower right corner):



You will then receive a confirmation that the booking has been received in FREJA. If you have wished to receive consignment notes, labels and/or booking formula press 'PRINT'.

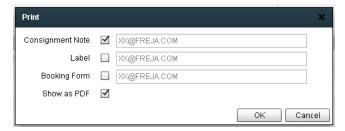


Here you may fill in the/those email addresses to receive the print. Then 'OK'. If it is always the same email address(es) to receive the print, this may be set-up as standard at the sheet 'Profile' (more info at page 23).



Within a short period of time you will receive one or more emails including a PDF-file with the desired document.

It is also possible to see the print as PDF directly on the screen. Put enter in the chosen print and in 'Show as PDF' and than 'OK'.



At last it is also possible to reprint documents from the sheet 'Prints' (more info at page 20).

# Track 'n trace

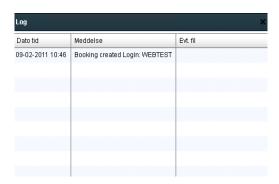


As in 'Update Booking' it is possible to search for collection/delivery, date intervals or directly at reference number.

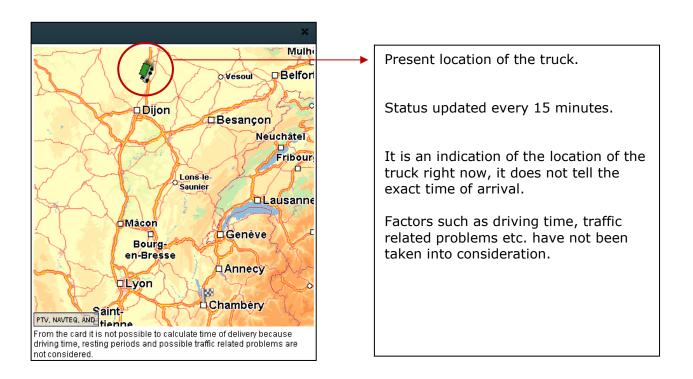
The moment FREJA scans a consignment note into the system it will appear on your web solution. You will see this from a small icon which will appear in the column PoD (Proof of Delivery). You will see the consignment note by double clicking the icon. It is possible to print or email the consignment note from here.

### See status of the booking

If you desire a 'here and now status' for the consignment, you will get this from the column 'Status'. Here you will see the at any time last action at the booking. If you wish a more detailed check of the sequence, click the date-line and the following box will appear.



If the consignment is on a trailer with GPS surveillance, it is possible for you to see where in the world the truck is located right now. Press the icon "Map" , and you will see a small map.



# **Update booking**

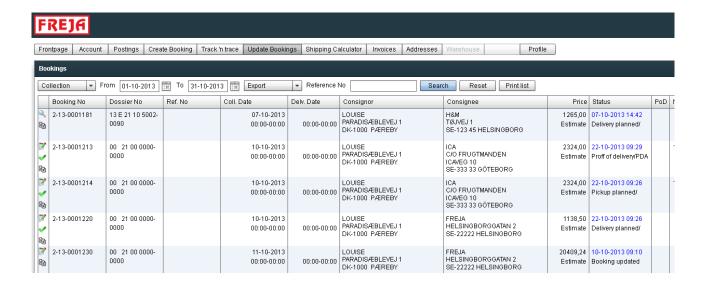
This feature has more options:

- Find/search existing bookings
- Correction of booking
- Copy booking
- Print booking form and booking list / reprint of CMR/label (more info at page 20 'Prints').
- Estimated freight cost

### Find/search for existing bookings

Fill in the desired search period. If you have filled in for example a reference number, when the booking was created, this may also be entered in the search field.

When all information has been filled in, press 'Search'.



### **Correction of booking**

If you have correction to your booking, find the booking and doubleclick or press the icon "pencil" left of the booking you want to correct. It is possible to correct the goods line which contains the following: Mark & number, amount, type, content, weight, volumn and ADR information. You may correct the booking until it has been planned by FREJA.

If the icon is a magnifying glass has been planned by FREJA. If you want to make corrections, please contact the relevant traffic department.

### **Copy booking**

Press the icon 'Copy' . It is now possible to correct the fields 'Reference/date', Comments and gods lines.

### **Estimated freight cost**

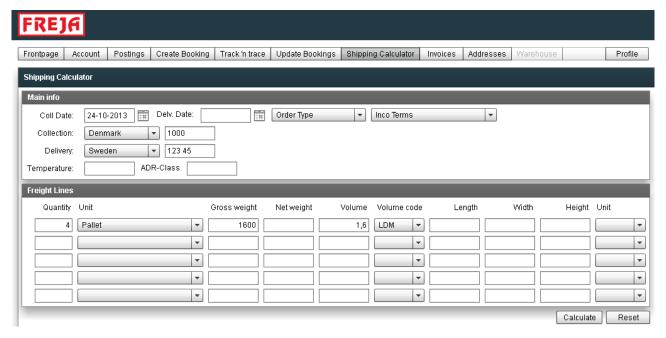
If the booking matches a quotation the estimated freight cost will come up here. It is an estimated price which means that no consideration of for example express delivery, fixed delivery, tail lift delivery etc. is taken.

# **Shipping Calculator**

Possibility to calculate the expected freight cost according to valid quotation between you and FREJA.

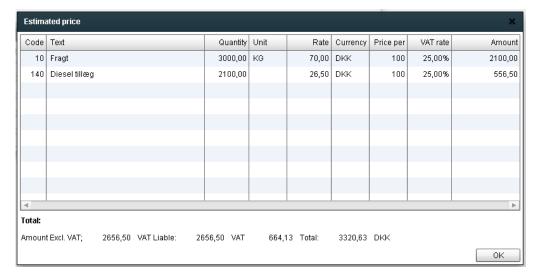
As a minimum the following must be filled in, in order to calculate price:

- Coll. Date
- Collection
- Delivery
- Quantity
- Unit
- · Gross weight
- Volume



Press 'Calculate'.

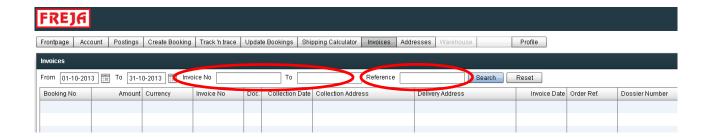
If the booking matches a quotation, the calculated price will come here.



It is an estimated price which means that no consideration of for example express delivery, fixed delivery, tail lift delivery etc. is taken.

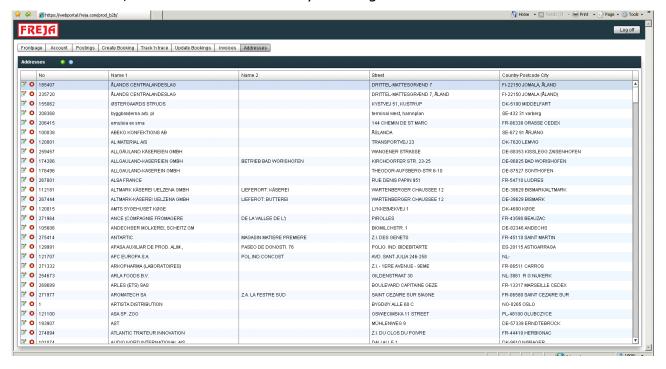
# **Invoice**

The moment a consignment has been invoice, it will be possible for you to find a copy at the web. There are two ways of doing this. You either indicate a specific invoice number or you indicate a period of time. Double click the icon in the application Doc. It is now possible to print or email the selected invoice.



## **Addresses**

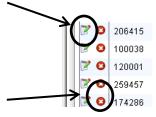
As customer you have full access to your customer database. It is possible to create new customers, correct or delete already existing customers.



# Correct an already existing addresse:

Select the correction icon "pencil".

Correct the fields you want and remember to finish by SAVE.



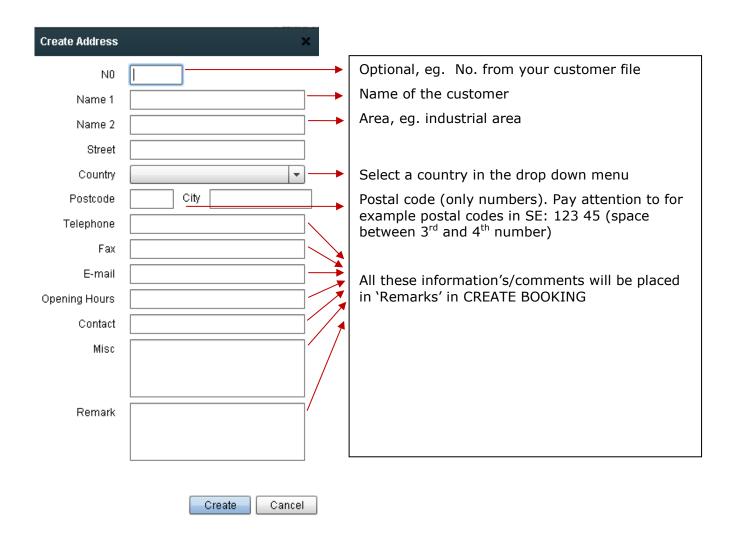
#### Delete an addresse:

Select the delete icon.

#### Create a new address

Press the icon •

Remember always CAPITAL LETTERS.



### **Prints**

In the web booking solution it is possible to print a manifest for a single consignment or for consignments in a selected period of time.

### **Print of more bookings**

In order to print a list for a period of time, select the application 'Update Bookings'. Indicate the period for which you wish a print.

Choose between: Collection/delivery, export/import and reference for a given period of time. Press 'Search'



When this is chosen, select 'Print List' and the box below will turn up.



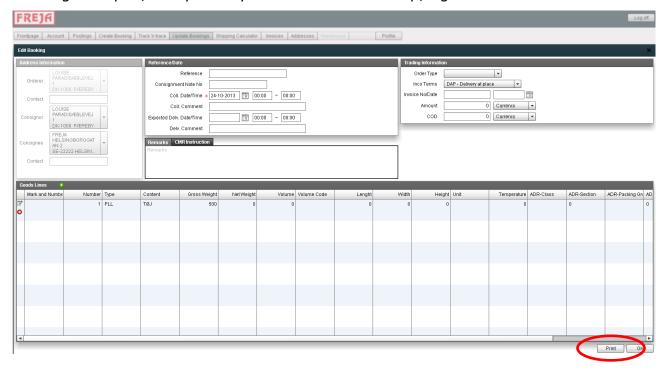
In this box enter the email address to which the print should be send as a PDF-file. In addition you have three possibilities for sorting. Select one of the possibilities and press 'OK'. The list will be sent to the selected email address and may be printed from there.



# Print of a single booking (consignment note, label and booking form)

Another possibility in the system is to have a print of a manifest of a single booking. This list contains the information you have chosen to enter into the system when the booking was created.

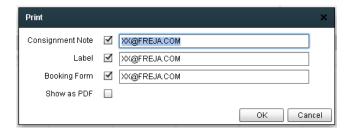
In order to print this form, go into the application 'Update Bookings'. You may either choose to select FREJA booking Number, reference Number or just select dates. When you have found the booking in question, double click the booking. When doing this the booking will open, and you may select 'Print' in the top, right corner.



You now see this box in which you enter the email address to which the print should be sent as a PDF-file.

It is possible to print the following documents:

- Consignment Note (CMR)
- Label
- Booking Form



Press "OK" and the document will be sent to the indicated email.

Possible to see one document directly at the screen:

Tick off desired document and show as PDF:



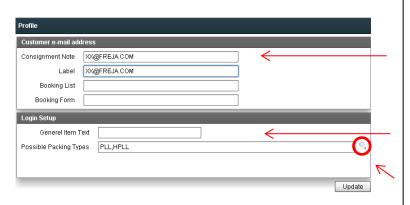
Below you have an example of a booking list as it looks after print.



# **Profile**

In this application it is possible to create your own specific user profile.

Add email addresses to receive consignment notes, labels etc. for each booking.



Which documents are required?

If more than one, separate e-mail addresses by use of "; space"

Maximum 80 characters in each field.

The e-mail address will go through on all prints.

Is it a general goods description? This will go through on all booking.

Which types of packing type do you want to book? Search by us of magnifying glass.

# **Contact**

For question and assistance to the web booking system, you are welcome to either call your contact person or send an email

Phone +45 96 70 50 00 - att.: web responsible

or

Email: webbooking@freja.com