

# LEADERSHIP ACADEMY

## **Change management**

- Partner analysis
- Risk assessment

## **Quality/Environment**

- Registration of deviations and aftercare
- Emission calculation and reporting
- ADR
- Haulier agreements and evaluation
- Use of ISOWARE
- HAACP/GMP for transport and order handling of medical/ pharmaceutical products and equipment, food, foodstuff and waste

## **Working environment**

- Intro to working environmental work

## **Insurance & Claims**

- FREJAs insurance coverage & conditions
- Handling of claims
- Cargo & transport insurance: coverage and procedure

## **Transport professional topics**

- Driving- & resting regulations
- Security of loads
- Dangerous goods

## **Employment law**

## **Transport law**

## **Personal development**

- On line coaching
- You and your results
- Self management
- Presentation technique
- Negotiation technique
- Prioritization of tasks
  - Avoid stress
- Communication
- Cooperation

## **Sale / Aspect4**

## **Customs/Intrastat**

- Introduction to customs
- Customs assignment
- Tariffs and knowledge of cargo
- Import/Export